**Smart meters**

Starting this month, we will begin transitioning approximately 8,000 previously-installed meters that currently collect readings by vehicle, to sending the reads electronically to our office.

This is made possible through FlexNet®, an Advanced Metering Infrastructure (AMI) system. The system consists of electronic “Smart Meters” and radios that communicate to an antenna base station, which securely transmits the data to our office.

We hope to expand the AMI program in the coming years until all meters are read this way, providing more detail on water usage and adding alarm capacities such as leak detection. This will help to not only conserve water, but also to provide better customer service.

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**E-BILLING AVAILABLE**

Get your water bill in your inbox, not your mailbox.

You can now help the environment and reduce paper consumption by receiving your water bill electronically.

To change your billing preference from paper bills to eBills, go to medfordwater.org and click on My Account to be directed to our services website.

If you have not already done so, create a registered account. Registered users can log in and change the profile settings of their account by selecting the Manage Profile tab; check the Receive eBills? box at the bottom and make sure to click on the Update button.

You will be notified by email when your water bill is ready for viewing.

Your account also gives you 24-7 access to:

- Billing, payment and consumption histories
- Rate information
- Make online payments (Payments made online will post to your water account the next business day)

Note that you can pay your bill without creating a registered account on our services website using the Quick Pay feature. If you do not wish to pay online, there are other options: 1) Sign up for our Automatic Payment Plan to have a regularly scheduled payment transferred from your checking account, 2) Pay by phone 24-7 at 541-774-2430, 3) Mail a check, or 4) Pay in person at our office.

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**CHANGES ON THE BOARD**

Although the Medford Water Commission is chartered by the City of Medford, its operations are directed by a separate board appointed by Medford’s Mayor and approved by the City Council. Members of the Board of Water Commissioners serve five-year rotating terms, with one member being selected each year. These individuals devote countless volunteer hours and often serve multiple terms.

One such person is Vice Chair Lee Fortier, the General Manager for Rogue Waste Systems’ Dry Creek Landfill, who recently stepped down from the Commission after serving a full term.

Mr. Fortier has been active in numerous organizations, including serving on the boards for Cogswell College and EMCON. A graduate of the University of Washington in civil engineering, he managed many engineering projects throughout the Pacific Northwest, holding positions at the EPA and with

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工程咨询公司EMCON和R.W. Beck。他带来了有关该主题的丰富知识，并将其带到了委员会。

填补空缺

在我们的董事会中，现任Medford City Councilman Daniel Bunn。除了之前曾在市议会服务外，他还负责ACCESS委员会和公园及娱乐委员会的主席。Mr. Bunn在经济学和政治科学上获得了学士学位，从Pepperdine University，并现任Rubicon Investments的董事。

我们向Lee表示感谢，感谢他对我方的指导和帮助，欢迎Daniel加入。

LEAD INVESTIGATION WRAPS UP

在2016年6月，Medford Water Commission的工作人员开始调查所有由水主管道安装的水表箱，这些水表箱在1946年前被安装，短而称为“尾巴”。

虽然它们没有在我们的供水系统中使用，但它们在早期1900年代和世界大战期间被使用，那时记录的维护是最低的。

寒冷和多雪的条件放慢了这一过程，但委员会已经完成了4770个水表箱的检查，这些水表箱有指示，可能有一个铅管尾。其中331个需要挖掘，以允许我们看到其地下，27个铅管尾被找到并移除。

有人认为是大部分的铅管尾在地下，但委员会的工作还远未结束。

数据将被重新评估，以检查所有可能的方案，其中可能有一个铅管尾。地图将被更新以用于跟踪目的。我们致力于确保我们的水保持与所有州和联邦法规一致，并保持健康，为我们的客户提供。

BOARD

(Continued from Page 1)

水线

是Medford Water Commission的季度出版物。

由Medford Water Commission建立于1922年并由Board of Water Commissioners管理。

Commissioners

John Dailey • Jason Anderson • Bob Strosser
Leigh Johnson • Daniel Bunn

Interim Manager
Eric C. Johnson, P. E.

供这些城市：

Medford, Ashland, Central Point, Eagle Point, Jacksonville, Phoenix, Talent

此外，为：

White City区域及以下水区：Elk City和Charlotte Ann

RATE CHANGES IN MARCH

What’s happening

在每个日历年度结束时，Medford Water Commission都会进行服务成本的研究，该研究由独立顾问完成。今年的研究发现，为了保持收支平衡，需要增加成本，因为在三月开始，水费将会增加。在March。

在大多数Medford家庭中，水费是每月支付的最低成本，通常远低于电力，电话，互联网和有线电视。而且，支付一瓶水的成本，并不是不寻常的。

整个水龙头的成本大约为1/16的美分。

What to expect

即将到来的费率变化从美分和美分的角度来看并不是大变化；事实上，我们在地区内的费率变化都不显著，而是相对较小的。

为了确保我们的社区未来的生命线，保持一个强大的。

What you’re paying for

我们没有从税款中获得资助，因此这些费用支持建设和维护重要的治疗设施，以及管道和复杂的系统所需的费用。我们建议用最便宜的方式完成工作，以减少费用，尽管降低成本的目的是。

在March，Medford Water Commission的费率将实施有效。对于一个平均月用水量为7,000加仑的家庭，Medford Water Commission的费率将从30.57美元增加到32.41美元。其他城市在地区内的费率变化都较低，例如：

在Ashland，费率从39.87美元增加到43.48美元；在Bend，费率从23.70美元增加到24.44美元；在Eagle Point，费率从31.92美元增加到32.41美元。

Delaying infrastructure projects increases the possibility of inadequate water supplies, ruptured pipes, and equipment failures that may lead to service disruptions. This is where the highest percentage of expenses go, although keeping costs down as much as possible is always an objective of the Commission.

Ultimately, we and our customers are the lucky recipients of valuable water infrastructure paid for by prior generations of Medford citizens, and we are now the stewards responsible for assuring that it remains a strong lifeline for our community long into the future.